

## **Attachment # 2**

### **Summary Log for June 1, 2002 – May 31, 2003 Alaska Relay**

For the period of June 1, 2002 through May 31, 2003, CSD/Sprint processed more than 157,349 outbound calls on behalf of Alaska Relay, receiving a total of 18 (< 0.001%) customer complaints. All 18 complaints were filed with supervisors at one of the eleven Sprint TRS centers. All of these complaints were resolved in a timely fashion. None of these 18 complaints were escalated for action to the State of Alaska or to the Federal Communications Commission.